



"Inspiring a love of lifelong learning"

Headteacher: Mrs N Kelly
Deputy Headteachers: Mrs J Dunmall & Miss L Innes
Chair of Governors: Miss H O'Brien

Bury Avenue, Hayes, Middlesex, UB4 8LF T: 020 8845 1707 / 3473 e: office@charvilleacademy.org www.charvilleacademy.org

Wednesday 3rd December 2025

Dear Parent/Carer,

We are excited to announce that we have moved our data management system from SIMS to Arbor.

Arbor allows us to communicate with you more efficiently and bring all core school data and workflows into one system.

We are really looking forward to getting started with Arbor and invite all our parents to familiarise themselves using the link below.

<https://support.arbor-education.com/hc/en-us/articles/360020147458-Log-into-the-Parent-Portal-and-the-Parent-App>

We will be sending further communication today regarding the parent portal app and how to register. Please look out for this information and register your child/children no later than **Friday 19th December**. In Spring Term, we will move away from Teacher2Parents and ParentPay. Please ensure you activate your Arbor Parent Portal account as bar codes will cease to be available.

If you have any queries, please contact our Finance Team at finance@charvilleacademy.org

Kind Regards

Nicola Kelly
Head Teacher

